

CopyTrans Doctor User Guide

Remarks:

- If you plan to attempt to recover/undelete iPod deleted files thanks to CopyTrans Doctor, please do it **BEFORE STARTING THE IPOD DIAGNOSTIC** as recovery chances are best before any repair. Undelete iPod songs instructions can be found further in this guide.

- iPod tests and repairs can take time. Depending on the amount of data your iPod contains, operations may vary between some minutes and several hours. To speed up tests, it is recommend to temporarily turn off your anti-virus software.

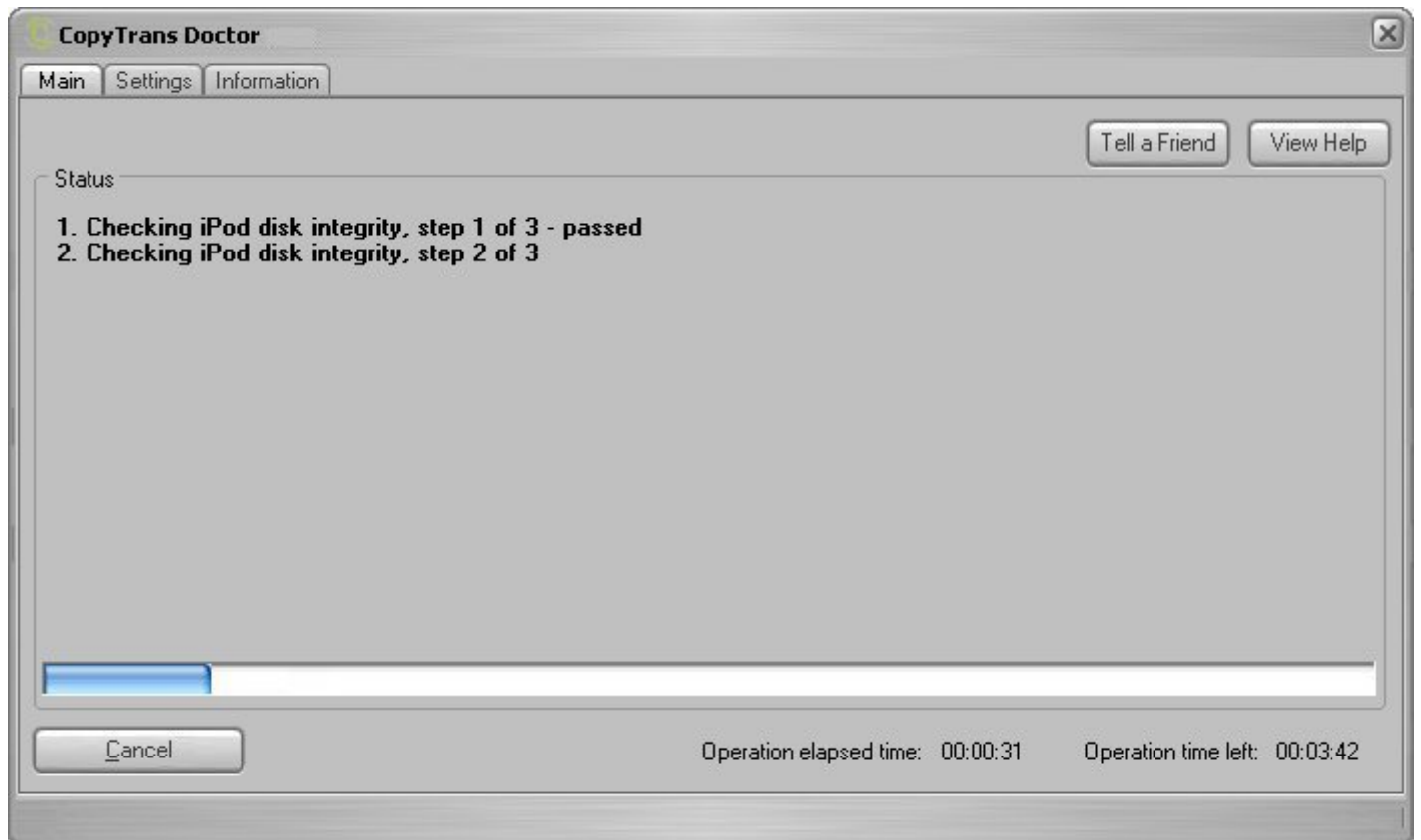
Find and repair iPod disk errors

Start by making sure your iPod is correctly selected in the drop down menu and hit "Start iPod Diagnostic". CopyTrans Doctor will start looking for problems on your iPod.

Note: this scan is just a diagnostic step that will not apply changes to your iPod yet. You will be free to choose among repair options later on.



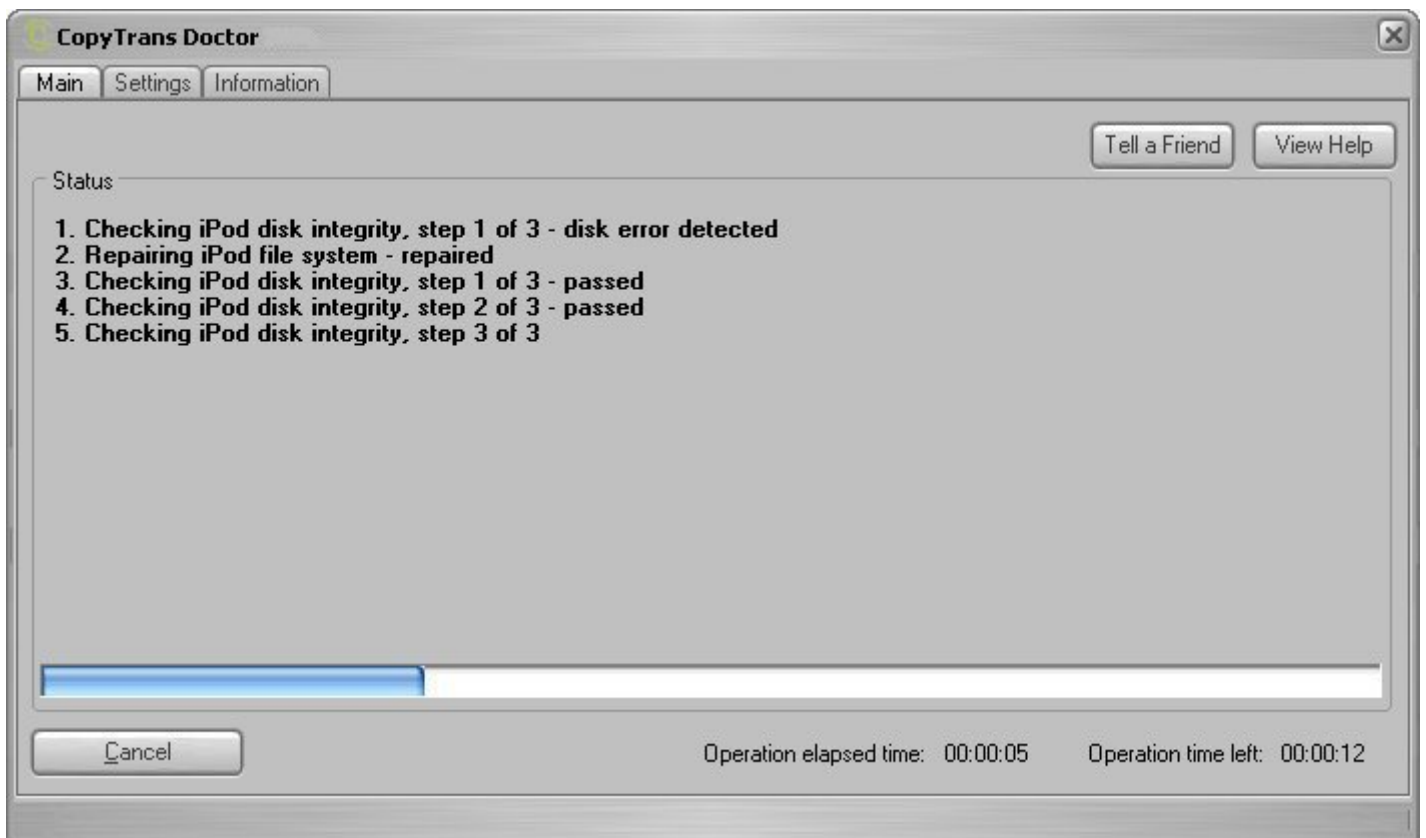
A progress bar appears while CopyTrans Doctor performs the necessary checks on your iPod.



If your iPod disk contains errors, CopyTrans Doctor will ask whether you wish them to be fixed. Note: repairing iPod disk errors is indispensable for further tests such as finding missing songs on your iPod. We, therefore, recommend that you click the "Repair disk errors" button to proceed.



A new bar appears indicating the repair operations in progress.



Search songs listed in iPod library but not on iPod disk

Have you ever noticed that certain songs are skipped by your iPod when you try to play them? This happens to songs that are still listed in your iPod library but whose actual files are missing from your iPod hard drive (disk).

When CopyTrans Doctor finds such songs, it offers three choices according to what you wish to do with your iPod missing songs:

- Do nothing

Note: even if you opt for this option, you will still be able to save the list of your iPod missing songs in order to (re)add them later to your iPod from your CDs or computer library.

- Move to CopyTrans Doctor playlist

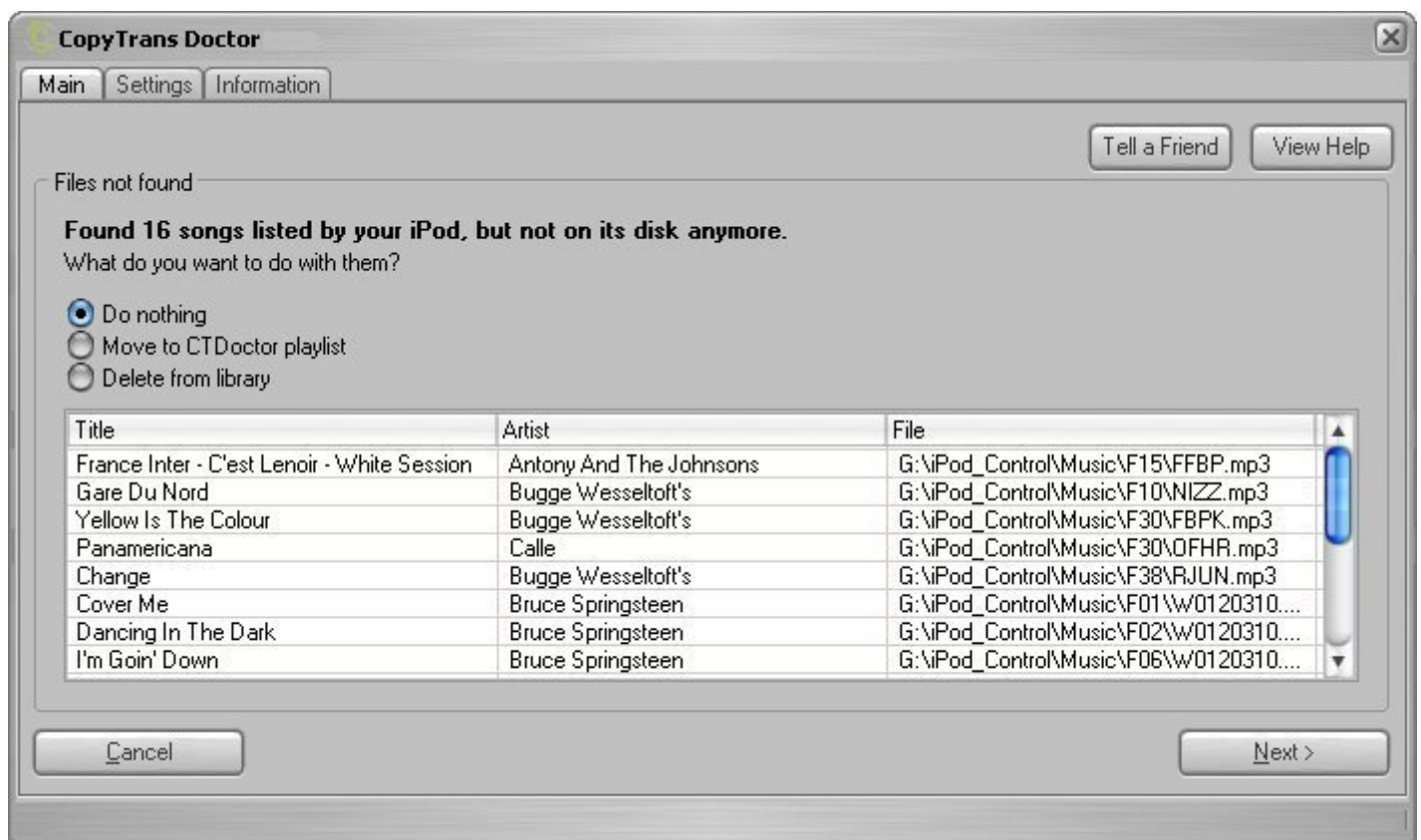
This option will create a new playlist on your iPod with the missing songs, which comes out very handy if you plan to manually (re)add the missing songs to your iPod later.

Note: when moved to that new playlist, your missing songs will be removed from the iPod playlist(s) they belonged to.

- Delete from library

If your primary goal is to clean up your iPod database, go for this option.

Note: even if you opt for this option, you will still be able to save the list of your iPod missing songs (log) in order to manually (re)add them to your iPod later.



Search iPod songs not displayed in iPod menus

Some days, you remember this or that hit by your favourite artist that you used to listen all the time to and that disappeared from your iPod for a reason you can't figure out.

Such songs may actually still be on your iPod, even though they do not show up in its menus anymore.

Cross your fingers, CopyTrans Doctor may find them.

Here again, CopyTrans Doctor gives you three choices:

- Do nothing

Note: even if you opt for this option, you will still be able to save the list of your iPod unlisted songs in order to (re)add them later to your iPod from your CDs or computer.

- Move to computer

This option will copy your iPod unlisted songs to a folder of your choice on your computer so you can then (re)add them to your iPod and therefore have them listed in your iPod library again.

Hint: to [add songs to iPod without iTunes](#), you can use CopyTrans Manager.

- Delete from iPod

If you primarily intend to clean up your iPod from unlisted songs, this option is the one for you.

Note: even if you opt for this option, you will still be able to save the list of your iPod unlisted songs (log) in order to later (re)add them to your iPod manually.



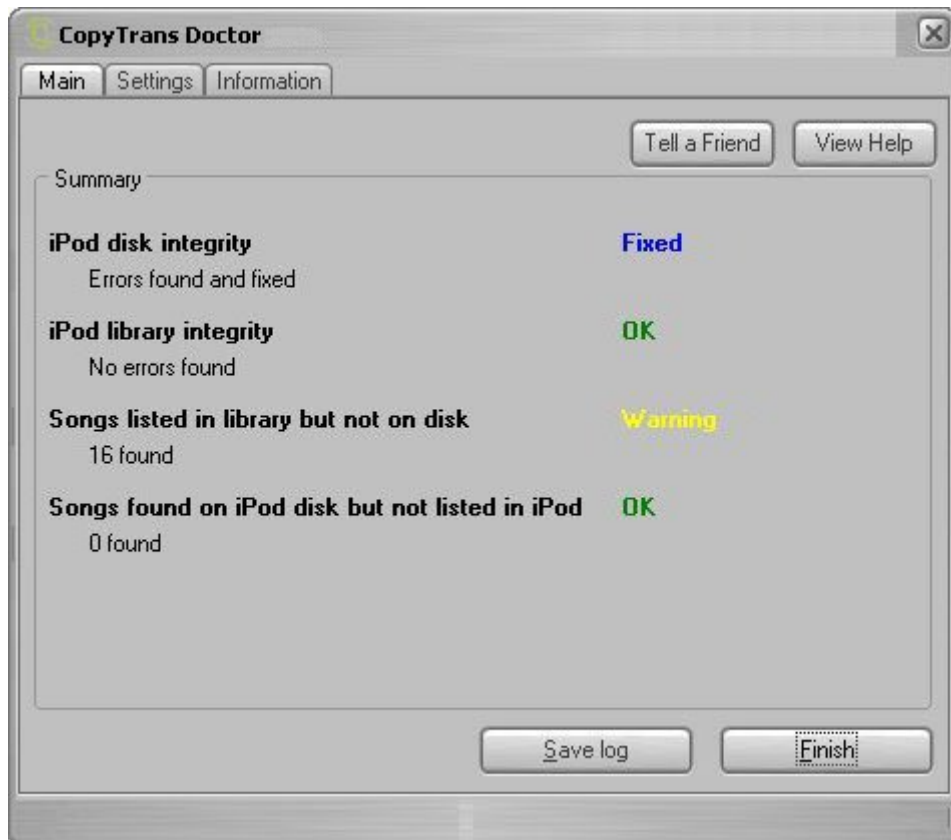
Finally, CopyTrans Doctor displays a summary of its diagnostics and repairs.

- If no problems were found, it will display an "OK" message.

- If it found problems and fixed them: Fixed!

- If some problems are remaining, because a repair was skipped: Warning

- If a repair failed because it could not be performed or because the error scan could not even be completed: Failed!

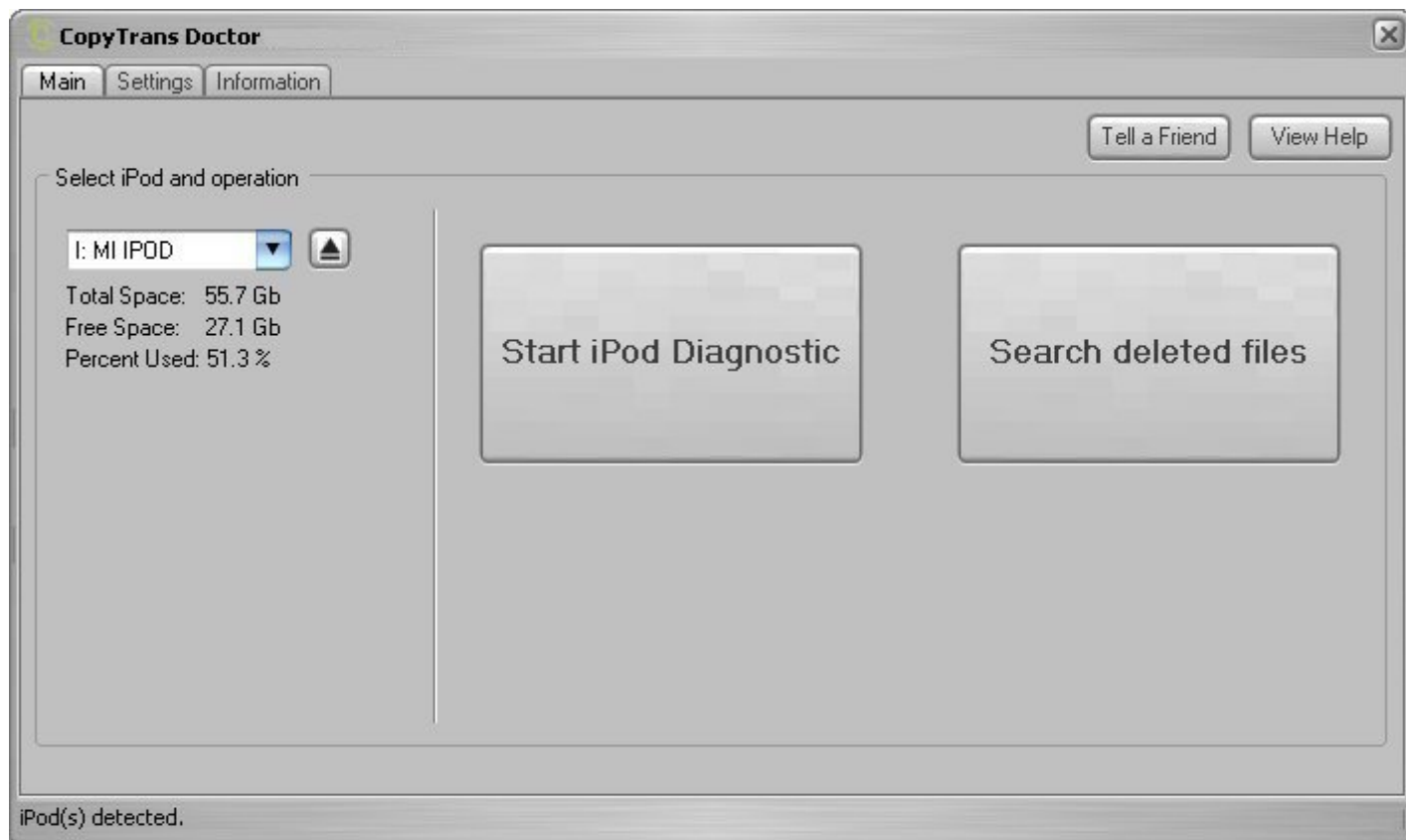


For more technical questions, please visit our online help
<http://www.copytrans.net/helpdoctor.php>

Undelete iPod songs

Search for iPod deleted files

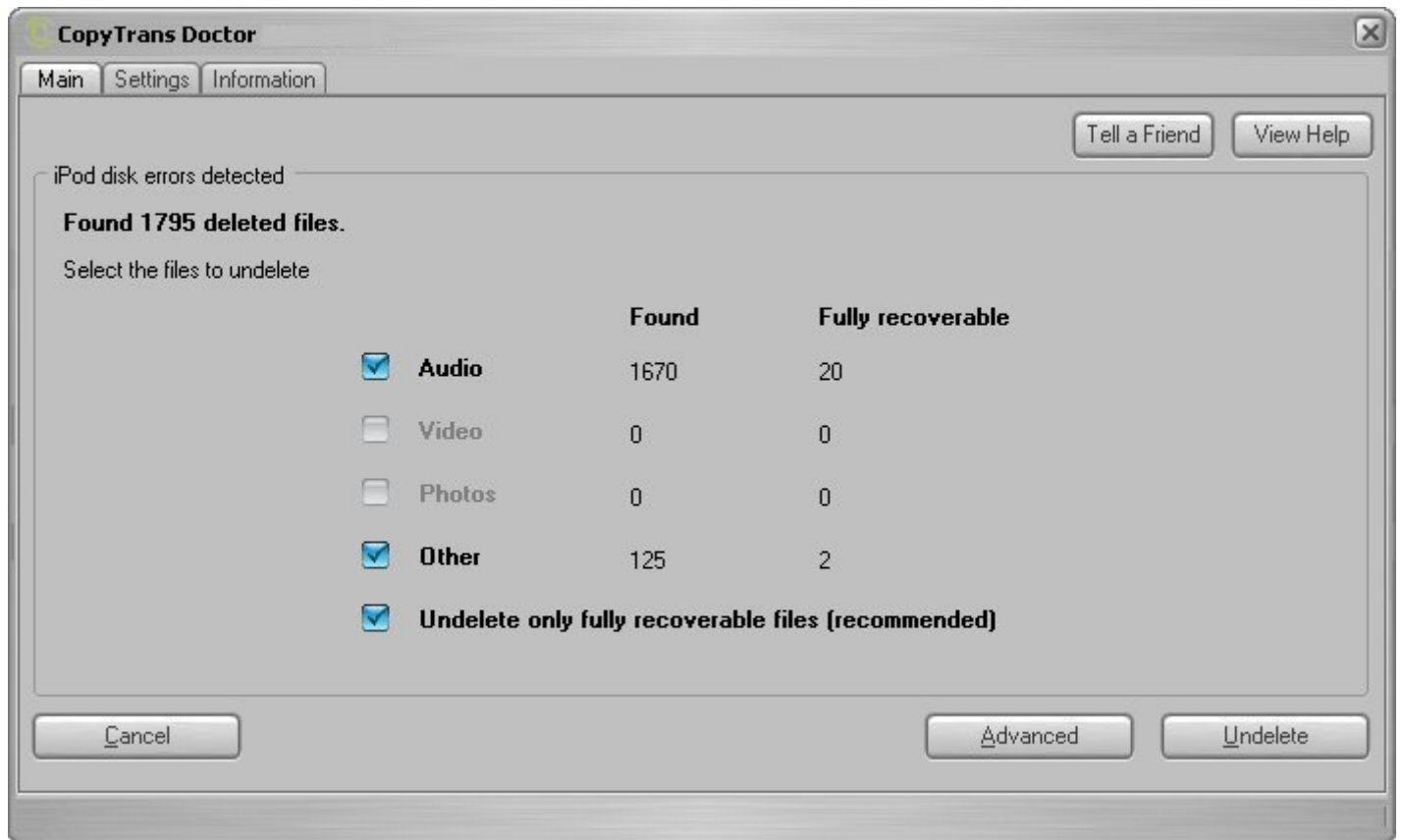
Start by making sure your iPod is correctly selected in the drop down menu and hit "Search deleted files".



CopyTrans Doctor will establish the list of your iPod deleted files and indicate the number of them that are fully recoverable.

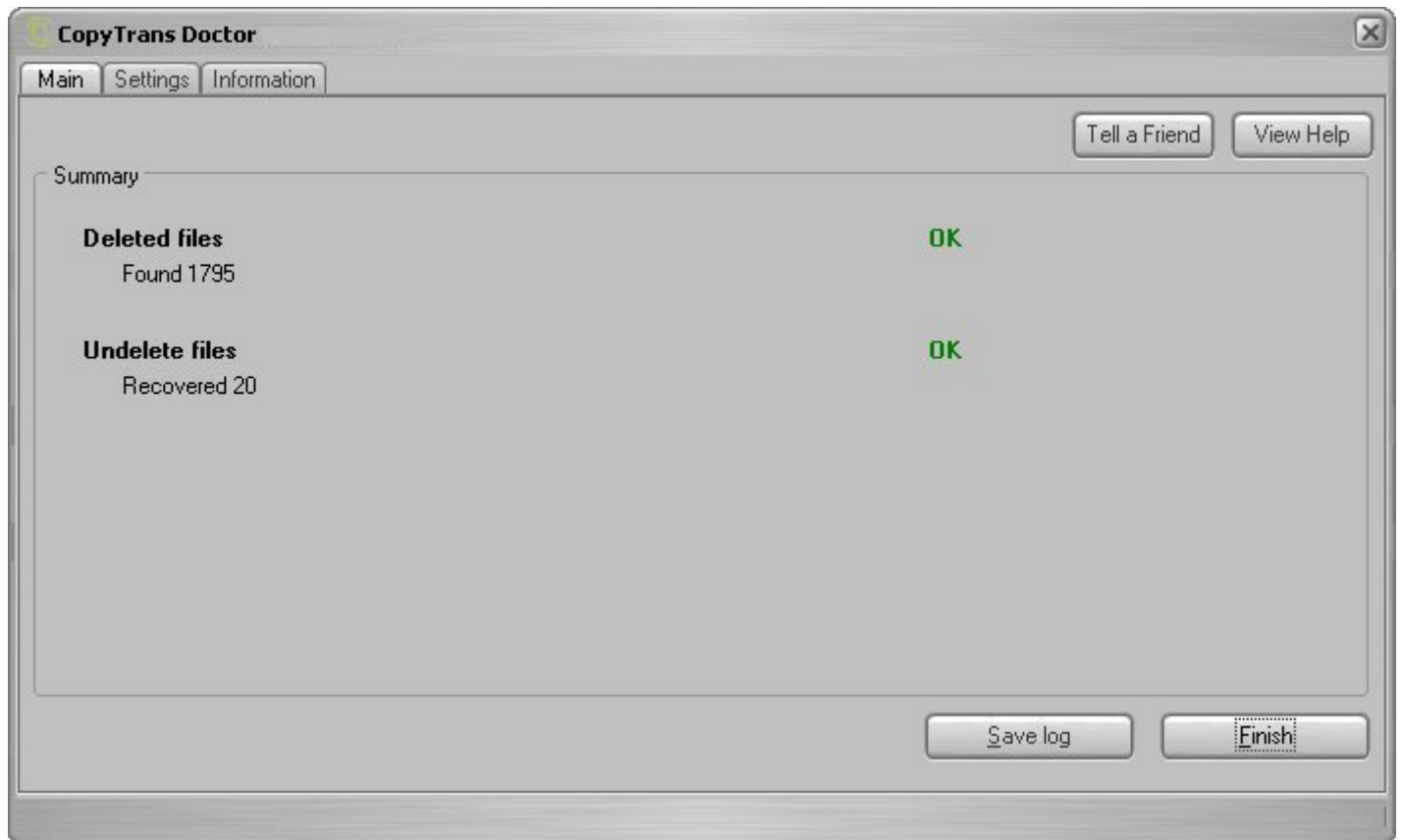
You can either choose the type of files you wish to recover or hit the "Advanced" button to select files to recover individually.

Once your selection is done, hit "Undelete".



After the recovery, CopyTrans Doctor will indicate how many deleted files were found and how many were recovered.

For more technical questions, please visit our online help
<http://www.copytrans.net/helpdoctor.php>



You can now open the destination folder you previously chose for the recovered files and enjoy them again!

Note: files in the destination folder have cryptic names. Your best bet is to add them to iTunes (iTunes->File->Add file to library), which will add them to your iPod with their name, artist, album, etc.